## **BALINT-PLUS**

## **Balint**

- 1. Unit of analysis is always physician-patient encounter
- 2. Focus is on physician's negative emotional reactions to patients
- 3. Uses modified case presentation
- 4. Emphasis is on understanding and coping with difficult patients
- **5.** Goal is improving management of difficult patients

# **Finding Meaning in Medicine**

- 1. Unit of analysis may be dr/pt, but may also include observations of other physicians, poetry, stories etc.
- 2. Encompasses both negative and positive physician reactions
- 3. Allows for storytelling
- 4. Includes attention to positive attributes of professionalism\* that emerge in clinical situations
- 5. Goal is expressing professional values in clinical encounters, including sense of meaning, covenant, and service

# **Shared Aspects**

- 1. Process is reflective, nonjudgmental
- 2. Empathy for both physician and patient is encouraged
- 3. Skills to be developed:
- a. Increased ability to pay close attention to patients, and to be curious about and investigate patient behavior previously dismissed as irrational
  - b. Increased awareness of feelings and behaviors toward patients
  - c. Increased acceptance of and connection with patients
  - d. Increased repertoire of interaction styles to use with patients
  - e. Improved sense of professional self-worth
  - 4. Goal is greater compassion, genuineness, trusting relationship with patients

#### \* Possible Attributes of Professionalism

- Service/Covenant (Altruism)
- Compassion
- Listening
- Suffering
- Loss
- Forgiveness and Mistakes
- Collaboration
- Grace
- Gratitude
- Fear
- Surrender/Accepting Limits
- Humility
- Mystery/Awe
- Joy
- Spirituality