## Clinical Foundations II: Communication Issues Johanna Shapiro, Ph.D.

## What are you worried about in terms of communication, patient-doctor relationship?

Patient asks you something you don't know the answer to

Patient doesn't want to see you because you're "just a medical student"

Doctor delivers bad news to patient; you just stand there

Patient is "noncompliant"

You aren't able to "connect" with the patient

## For your clinical "case," please discuss and come up with ideas about the following:

What did you learn about the patient?

How do you think the patient feels about her/his medical condition? His/her doctor? How might that influence the way you care for the patient?

How do you feel about this patient? How might that effect the way you care for the patient?

What might you want to accomplish with this patient and how might you go about it?